

## MOBILE AUTHENTICATOR STUDIO (MAS) RASP STARTER PACKAGE DETAILS

### 1) Project Parameters

<b>Maximum Service Hours included in this Package</b>	Fourteen (14) hours
<b>Expected Project Duration</b>	Two (2) Weeks
<b>Location of Professional Services</b>	Remote

### 2) Governing Terms

The Professional Services are delivered pursuant to the Master Terms available for review at [www.onespan.com/master-terms](http://www.onespan.com/master-terms), including the Professional Services Schedule at <https://www.onespan.com/professional-services> (the "PS Schedule"), unless Customer has previously executed a written agreement for the sale of the Services, in which case such agreement shall control (the "Contract"). Terms not defined herein shall have the meaning given them in the Contract.

### 3) Assumptions and Pre-requisites

- a) Packaged Services are performed remotely and during standard business hours of the Supplier office providing the Service ("Service Hours"), unless otherwise agreed in writing.
- b) Supplier can perform services outside of "Service Hours" at an additional expense through a separate agreement.
- c) Customer must have valid licenses for:
  - i) OneSpan Mobile Authenticator Studio
- d) Customer must ensure that their implementation environment meets the minimum server requirements identified in the product documentation.
- e) Customer will establish sufficient access to use Supplier's current remote services capability.

### 4) Services

- a) Project kickoff conference call
  - i) Supplier will conduct a project kickoff call to set objectives and explain project phases and scope.
  - ii) Supplier will work with the Customer to see that all prerequisites and requirements conditional for the provisioning of the Services, are fulfilled.
- b) Application Shielding/Runtime Application Self-Protection (RASP) Workshop
  - i) Supplier will conduct an Application Shielding/RASP workshop with the customer to accomplish the following:
    - (1) Provide an Application Shielding/RASP module functional overview.
    - (2) Provide an overview of the available Application Shielding/RASP parameter configuration on OneSpan Customer Portal.
- c) Application Shielding/RASP execution support
  - i) Supplier will perform one (1) of the following two activities for the Customer.
    - (1) Assist the Customer in configuring, binding and signing one (1) OneSpan Mobile Authenticator Studio application for Android and iOS ("Target Platforms") using the OneSpan Mobile Authenticator Studio-RASP module.
    - (2) Deliver one (1) OneSpan Mobile Authenticator Studio application for the Target Platforms with Application Shielding/RASP applied, based on the Customer's latest OneSpan Mobile Authenticator Studio build and stated parameters including:
      - (a) Delivery of a OneSpan signed test application to be validated by the customer
      - (b) Delivery of a final unsigned application for publishing once the customer has approved the test version.

### 5) Project Deliverables

<b>Deliverable #</b>	<b>Deliverable Description</b>
0001	Application Shielding/RASP activated and functioning on OneSpan Mobile Authenticator Studio application on Target Platforms.

### 6) Exclusions

- a) Configuration of, or for, third party applications or hardware
- b) Any change in the configuration of the current MAS application
- c) Any change in the parameters or functionalities included in the current MAS application
- d) Store customer's publishing/signing keys
- e) MAS version update



- f) Any Custom documentation
- g) Any support after 14 calendar days from Shielding/Runtime Application Self-Protection (RASP) Workshop. Extended support after is period is available through a separate agreement
- h) Obfuscation, SLS SDK, SAROM SDK, and Offline tool.
- i) Any Professional Services not expressly addressed in this Package.
- j) Professional Services within this Package scope, beyond the 12-month timespan.